

Paylogix® Technology

What Makes Us Tick



Paylogix® is a recognized leader in the development of processing and information management technology to support premium services functions. Our billing and data processing system is designed to accommodate high order volumes, while delivering flexible, customized services.

The cornerstones of our technology are reliability, efficiency, and flexibility. Our systems are designed to give us complete control of our processes, and carefully safeguard the confidentiality of our customers' accounts. By automating most routine processes, we can speed service,

reduce the potential for errors, and free up resources to focus on special projects and opportunities. In addition, our customers have direct access to their billing and benefit data, which enables an immediate, self-fulfilled response to most status inquiries and information requests.

Paylogix® has expert system architects, developers, and programmers dedicated to this specialized business. These highly-trained technicians are engaged in developing new systems capabilities, and maintaining the integrity of our existing industry leading systems. [PaylogixTech - 032404]

Paylogix® technology offers the following...

State-of-the-Art Systems - Proprietary data processing and communication systems give Paylogix® complete control over the products and services we provide, including the ability to tailor packages to accommodate special situations. A quick overview of the Paylogix® system includes:

- * Compaq Proliant series Intel-based multi-processor capable servers.
- * Redundant storage arrays (RAID 5) and mirrored system drives.
- * Hot-pluggable redundant power supplies with battery back-up and standby generator.
- * SSL to accommodate secure HTTPS interaction.
- * Microsoft SQL 2000 database running in a Microsoft NT 2000 server environment.
- * Over 250 pages of proprietary code written in ASP, Java and .Net.
- * More than 300 stored procedures.
- * Approximately 100 data tables.
- * System configured capacity of 2.5 million participants, expandable to 25 million.

Instant Accessibility - Our technology is specifically designed to provide benefit

providers with control, efficiency, and immediate access to information including:

- * Bill processing browse and corrections.
- * Enrollment record storage, changes and reporting.
- * Complete client information including activity, payments, and balances.
- * Internet-accessible by agents for account administration and support.
- * Online Commission calculators.
- * A multi-functional, online, interactive, consolidated statement of benefits for bill payment.
- * User-configurable export utility for offline data mining and auditing.
- * Self-serve real-time access to data, tools and document images.

Comprehensive Reporting - A multitude of reports are available on-line, and can be printed remotely, or delivered electronically.

Direct System Links - Paylogix® has the ability to link our in-house system electronically to traditional "legacy" administrative systems for further processing, or data redistribution.